

Engagement Summary

Engagement Metric
% Registered
% Unique Engagement (Visitors / Lives)
% Overall Engagement (Visits / Lives)

As % Of Employee Population: 29,930		
2022-01	YTD Annualized	LTD
0.5%	5.5%	34.3%
0.8%	10.1%	14.7%
1.1%	12.7%	38.8%

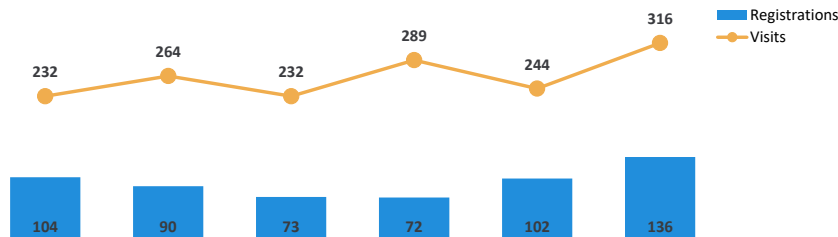
As % Of Total Population: 51,831		
2022-01	YTD Annualized	LTD
0.3%	3.1%	19.8%
0.5%	5.9%	8.5%
0.6%	7.3%	22.4%

Year To Date Activity

Registration Summary	YTD
# Registered	136

Visit Summary	YTD
# Unique Visitors	253
# Visits	316

Monthly Activity Last Six Months



Registration Summary	Prior	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	LTD
# Registered	9,693	104	90	73	72	102	136	10,270

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	LTD	
# Unique Visitors	3,976	196	196	187	231	209	253	4,401	
# Visits	10,043	232	264	232	289	244	316	11,620	
Visit Frequency	% 1 Visit	52.3%	84.2%	78.1%	84.0%	83.1%	88.5%	83.0%	51.3%
	% 2 Visits	19.3%	14.3%	13.8%	10.2%	10.8%	8.1%	11.9%	18.9%
	% 3+ Visits	28.4%	1.5%	8.2%	5.9%	6.1%	3.3%	5.1%	29.9%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

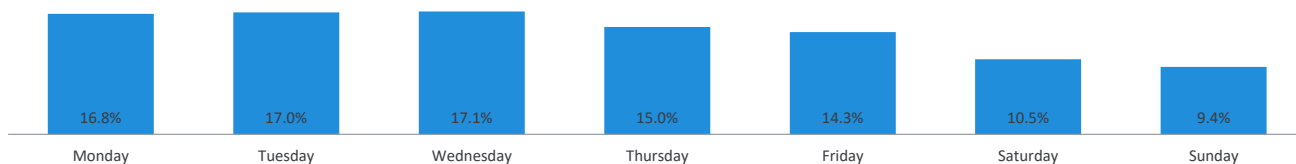
Visit Type Summary	Prior	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	LTD	
Medical	7,973	190	190	179	246	196	254	9,228	
Mental Health	Therapy	1,070	22	49	36	29	28	37	1,271
	Psychiatry	1,000	20	25	17	14	20	25	1,121

Benefit Summary	Prior	2021-08	2021-09	2021-10	2021-11	2021-12	2022-01	LTD
# Visits With Benefit Applied	9,782	228	260	227	283	241	312	11,333
# Visits Without Benefit Applied	261	4	4	5	6	3	4	287

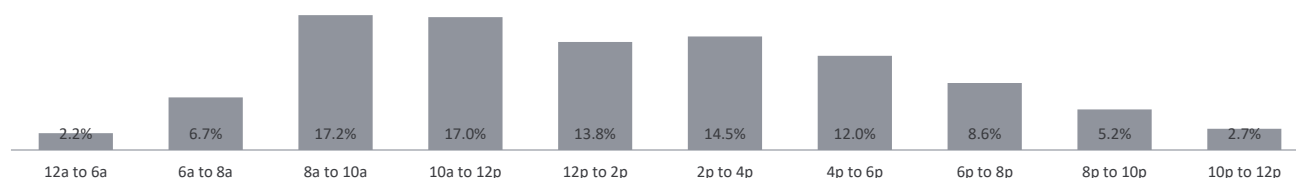
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

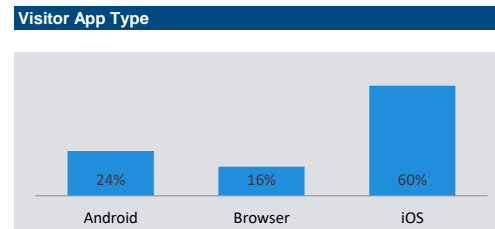
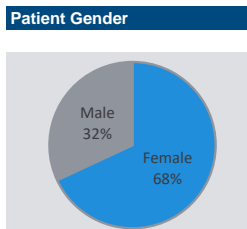
Day Of Week



Hour Of Day



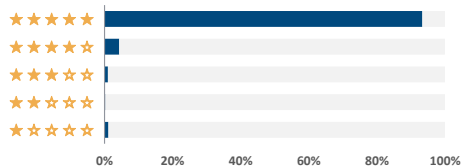
Patient Age	Percentage
0 to 17 (Custodial)	10%
18 to 29	18%
30 to 49	48%
50 and over	24%



Historical Visit Experience

8,197 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **11.0 Minutes**

Historical Post Visit Survey Results

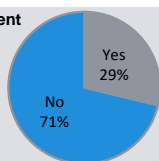
Without Doctor On Demand, where would you have gone to get this issue treated?

Note: Survey presented only when no other post visit action was required

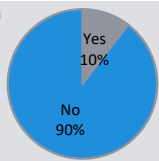
Response	# Responses	% Responses
Emergency Room	161	4%
Urgent Care	2,164	49%
Doctor's Office	1,196	27%
Stayed Home	640	15%
Other	247	6%

Six Month Trends: Visit Initiation

Initiated By Appointment
(Medical Visits Only)

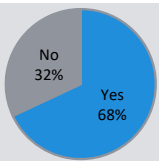


Initiated By Custodian

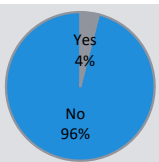


Six Month Trends: Visit Result

Resulted In Rx



Resulted In Lab Order



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,458	6%
Head / Neck: Headache	2,416	6%
Chest: Cough	2,366	6%
Head / Neck: Sore throat	2,147	5%
General Symptoms: Difficulty sleeping	2,049	5%
Head / Neck: Congestion / sinus problem	1,863	4%
Head / Neck: Nasal discharge	1,683	4%
General Symptoms: Fever	1,273	3%
General Symptoms: Loss of appetite	1,145	3%
Genitourinary: Discomfort / burning with urination	1,113	3%
Genitourinary: Frequent urination	1,094	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	778	2%
Head / Neck: Difficulty / pain swallowing	732	2%
Chest: Shortness of breath	724	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,049	7%
J0190 - Acute sinusitis, unspecified	697	5%
J069 - Acute upper respiratory infection, unspecified	648	5%
F411 - Generalized anxiety disorder	446	3%
J029 - Acute pharyngitis, unspecified	419	3%
Z760 - Encounter for issue of repeat prescription	355	3%
R05 - Cough	337	2%
J209 - Acute bronchitis, unspecified	285	2%
F4323 - Adjustment disorder with mixed anxiety and depressed mood	275	2%
F419 - Anxiety disorder, unspecified	270	2%
J0180 - Other acute sinusitis	214	2%
F331 - Major depressive disorder, recurrent, moderate	202	1%
F339 - Major depressive disorder, recurrent, unspecified	180	1%
U071 - COVID-19	170	1%
Z630 - Problems in relationship with spouse or partner	154	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
nitrofurantoin	755	7%
predniSONE	755	7%
benzonatate	747	6%
amoxicillin-clavulanate	711	6%
albuterol	689	6%
fluticasone nasal	308	3%
fluconazole	299	3%
sulfamethoxazole-trimethoprim	288	3%
azithromycin	259	2%
FLUoxetine	256	2%
amoxicillin	244	2%
methyIPREDNISolone	242	2%
doxycycline	235	2%
sertraline	224	2%
escitalopram	222	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
TSH with Reflex to Free T4	121	9%
Comprehensive Metabolic Panel	120	9%
CBC+diff	94	7%
Urinalysis, Complete with Reflex	93	7%
Lipid Panel	85	7%
Urine Culture, Routine	81	6%
Hemoglobin A1c	79	6%
Vitamin D	61	5%
Chlamydia/GC, Urine	45	4%
Urinalysis, Complete	44	3%
B12/Folate	34	3%
Basic Metabolic Panel	27	2%
RPR w/ Reflex	23	2%
Stool O&P	19	2%
Stool Culture	18	1%

Engagement Summary

Engagement Metric
% Registered
% Unique Engagement (Visitors / Lives)
% Overall Engagement (Visits / Lives)

As % Of Employee Population: 29,930		
2022-02	YTD Annualized	LTD
0.3%	4.5%	34.6%
0.6%	8.0%	14.9%
0.7%	10.6%	39.5%

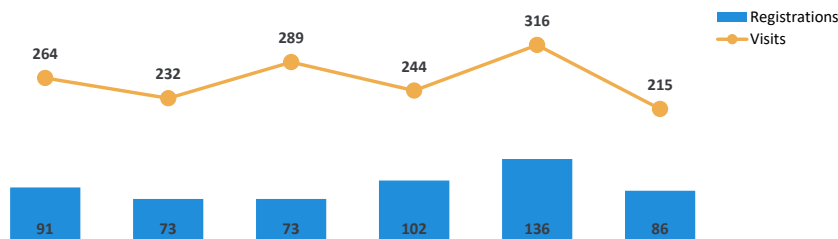
As % Of Total Population: 51,831		
2022-02	YTD Annualized	LTD
0.2%	2.6%	20.0%
0.4%	4.6%	8.6%
0.4%	6.1%	22.8%

Year To Date Activity

Registration Summary	YTD
# Registered	222

Visit Summary	YTD
# Unique Visitors	398
# Visits	531

Monthly Activity Last Six Months



Registration Summary	Prior	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	LTD
# Registered	9,793	91	73	73	102	136	86	10,354

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	LTD	
# Unique Visitors	4,044	196	187	231	209	253	187	4,457	
# Visits	10,275	264	232	289	244	316	215	11,835	
Visit Frequency	% 1 Visit	51.9%	78.1%	84.0%	83.1%	88.5%	83.0%	87.2%	51.1%
	% 2 Visits	19.5%	13.8%	10.2%	10.8%	8.1%	11.9%	10.7%	18.9%
	% 3+ Visits	28.6%	8.2%	5.9%	6.1%	3.3%	5.1%	2.1%	30.0%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

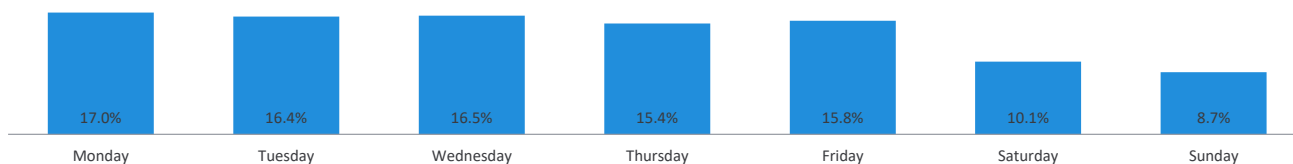
Visit Type Summary	Prior	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	LTD
Medical	8,163	190	179	246	196	254	172	9,400
Mental Health	Therapy	1,092	49	36	29	28	37	1,301
	Psychiatry	1,020	25	17	14	20	25	1,134

Benefit Summary	Prior	2021-09	2021-10	2021-11	2021-12	2022-01	2022-02	LTD
# Visits With Benefit Applied	10,010	260	227	283	241	312	204	11,537
# Visits Without Benefit Applied	265	4	5	6	3	4	11	298

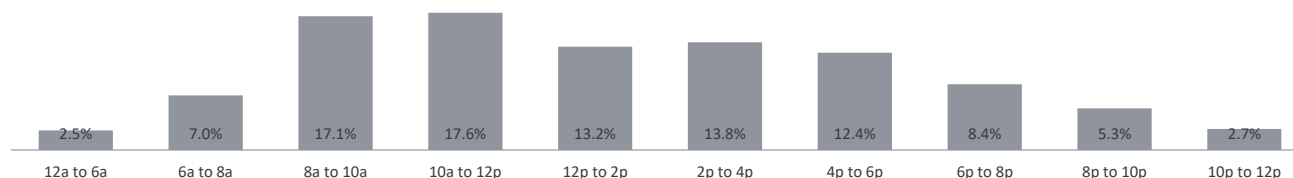
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

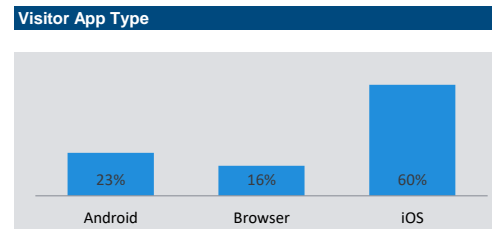
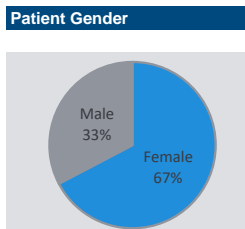
Day Of Week



Hour Of Day



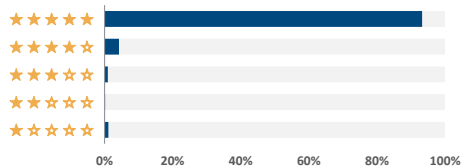
Patient Age	Percentage
0 to 17 (Custodial)	11%
18 to 29	18%
30 to 49	49%
50 and over	23%



Historical Visit Experience

8,342 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **10.9 Minutes**

Historical Post Visit Survey Results

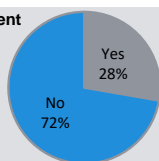
Without Doctor On Demand, where would you have gone to get this issue treated?

Note: Survey presented only when no other post visit action was required

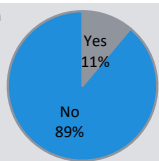
Response	# Responses	% Responses
Emergency Room	162	4%
Urgent Care	2,189	49%
Doctor's Office	1,219	27%
Stayed Home	656	15%
Other	254	6%

Six Month Trends: Visit Initiation

Initiated By Appointment
(Medical Visits Only)

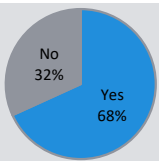


Initiated By Custodian

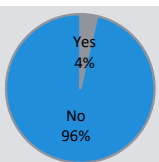


Six Month Trends: Visit Result

Resulted In Rx



Resulted In Lab Order



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,487	6%
Head / Neck: Headache	2,458	6%
Chest: Cough	2,399	6%
Head / Neck: Sore throat	2,185	5%
General Symptoms: Difficulty sleeping	2,080	5%
Head / Neck: Congestion / sinus problem	1,918	5%
Head / Neck: Nasal discharge	1,712	4%
General Symptoms: Fever	1,291	3%
General Symptoms: Loss of appetite	1,159	3%
Genitourinary: Discomfort / burning with urination	1,130	3%
Genitourinary: Frequent urination	1,111	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	792	2%
Head / Neck: Difficulty / pain swallowing	756	2%
Chest: Shortness of breath	733	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,067	7%
J0190 - Acute sinusitis, unspecified	713	5%
J069 - Acute upper respiratory infection, unspecified	655	5%
F411 - Generalized anxiety disorder	460	3%
J029 - Acute pharyngitis, unspecified	429	3%
Z760 - Encounter for issue of repeat prescription	371	3%
R05 - Cough	337	2%
J209 - Acute bronchitis, unspecified	292	2%
F4323 - Adjustment disorder with mixed anxiety and depressed mood	280	2%
F419 - Anxiety disorder, unspecified	277	2%
J0180 - Other acute sinusitis	218	2%
F331 - Major depressive disorder, recurrent, moderate	209	1%
F339 - Major depressive disorder, recurrent, unspecified	183	1%
U071 - COVID-19	177	1%
Z630 - Problems in relationship with spouse or partner	155	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
predniSONE	770	7%
nitrofurantoin	768	7%
benzonatate	767	7%
amoxicillin-clavulanate	727	6%
albuterol	708	6%
fluticasone nasal	313	3%
fluconazole	303	3%
sulfamethoxazole-trimethoprim	293	3%
FLUoxetine	262	2%
azithromycin	260	2%
amoxicillin	245	2%
methyIPREDNISolone	245	2%
doxycycline	240	2%
sertraline	230	2%
escitalopram	227	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
Comprehensive Metabolic Panel	124	9%
TSH with Reflex to Free T4	123	9%
CBC+diff	97	7%
Urinalysis, Complete with Reflex	94	7%
Lipid Panel	89	7%
Urine Culture, Routine	81	6%
Hemoglobin A1c	79	6%
Vitamin D	62	5%
Chlamydia/GC, Urine	45	3%
Urinalysis, Complete	44	3%
B12/Folate	34	3%
Basic Metabolic Panel	27	2%
RPR w/ Reflex	23	2%
Stool O&P	19	1%
Stool Culture	18	1%

Engagement Summary

Engagement Metric
% Registered
% Unique Engagement (Visitors / Lives)
% Overall Engagement (Visits / Lives)

As % Of Employee Population: 29,930		
2022-03	YTD Annualized	LTD
0.4%	4.4%	35.0%
0.9%	8.0%	15.2%
1.0%	11.1%	40.6%

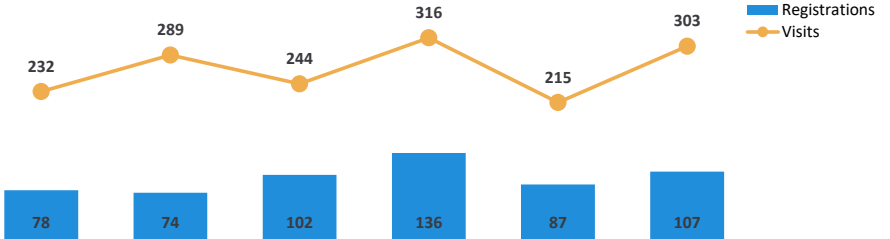
As % Of Total Population: 51,831		
2022-03	YTD Annualized	LTD
0.2%	2.5%	20.2%
0.5%	4.6%	8.8%
0.6%	6.4%	23.4%

Year To Date Activity

Registration Summary	YTD
# Registered	330

Visit Summary	YTD
# Unique Visitors	597
# Visits	834

Monthly Activity Last Six Months



Registration Summary	Prior	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	LTD
# Registered	9,887	78	74	102	136	87	107	10,471

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	LTD
# Unique Visitors	4,110	187	231	209	253	187	255	4,547
# Visits	10,539	232	289	244	316	215	303	12,138
Visit Frequency	% 1 Visit	52.0%	84.0%	83.1%	88.5%	83.0%	87.2%	51.0%
	% 2 Visits	18.9%	10.2%	10.8%	8.1%	11.9%	10.7%	18.6%
	% 3+ Visits	29.1%	5.9%	6.1%	3.3%	5.1%	2.1%	30.4%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

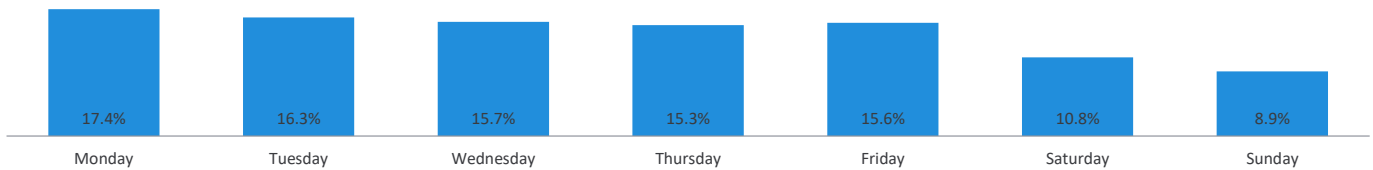
Visit Type Summary	Prior	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	LTD
Medical	8,353	179	246	196	254	172	244	9,644
Mental Health	Therapy	1,141	36	29	28	37	30	1,337
	Psychiatry	1,045	17	14	20	25	13	1,157

Benefit Summary	Prior	2021-10	2021-11	2021-12	2022-01	2022-02	2022-03	LTD
# Visits With Benefit Applied	10,270	227	283	241	312	204	299	11,836
# Visits Without Benefit Applied	269	5	6	3	4	11	4	302

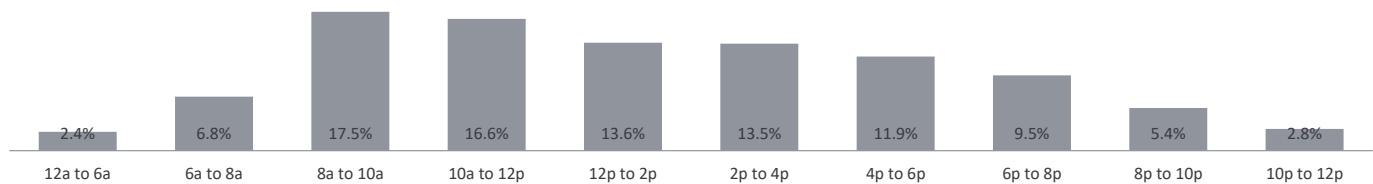
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

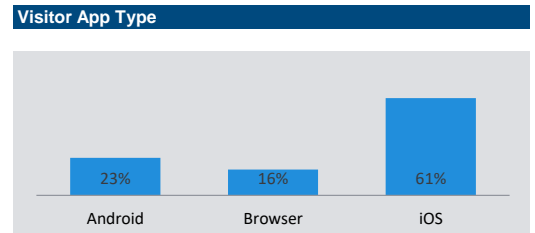
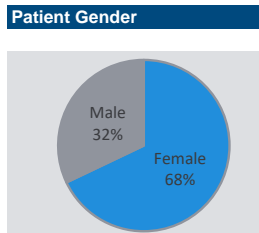
Day Of Week



Hour Of Day



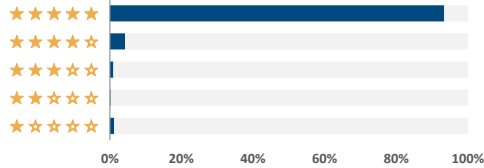
Patient Age	Percentage
0 to 17 (Custodial)	11%
18 to 29	17%
30 to 49	50%
50 and over	22%



Historical Visit Experience

8,560 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **10.8 Minutes**

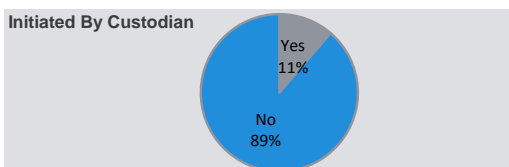
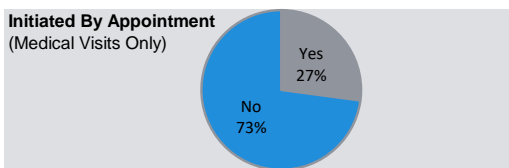
Historical Post Visit Survey Results

Without Doctor On Demand, where would you have gone to get this issue treated?

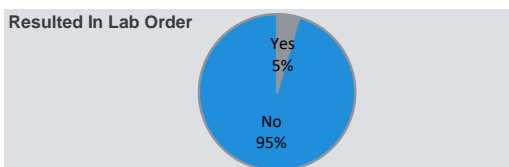
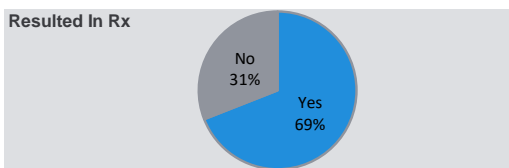
Note: Survey presented only when no other post visit action was required

Response	# Responses	% Responses
Emergency Room	166	4%
Urgent Care	2,231	49%
Doctor's Office	1,242	27%
Stayed Home	675	15%
Other	268	6%

Six Month Trends: Visit Initiation



Six Month Trends: Visit Result



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,544	6%
Head / Neck: Headache	2,515	6%
Chest: Cough	2,447	6%
Head / Neck: Sore throat	2,228	5%
General Symptoms: Difficulty sleeping	2,130	5%
Head / Neck: Congestion / sinus problem	1,998	5%
Head / Neck: Nasal discharge	1,754	4%
General Symptoms: Fever	1,316	3%
General Symptoms: Loss of appetite	1,180	3%
Genitourinary: Discomfort / burning with urination	1,163	3%
Genitourinary: Frequent urination	1,140	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	825	2%
Head / Neck: Difficulty / pain swallowing	778	2%
Skin: Skin rashes / bumps	750	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,095	7%
J0190 - Acute sinusitis, unspecified	734	5%
J069 - Acute upper respiratory infection, unspecified	665	5%
F411 - Generalized anxiety disorder	471	3%
J029 - Acute pharyngitis, unspecified	440	3%
Z760 - Encounter for issue of repeat prescription	382	3%
R05 - Cough	337	2%
J209 - Acute bronchitis, unspecified	299	2%
F419 - Anxiety disorder, unspecified	289	2%
F4323 - Adjustment disorder with mixed anxiety and depressed mood	288	2%
J0180 - Other acute sinusitis	223	2%
F331 - Major depressive disorder, recurrent, moderate	218	2%
F339 - Major depressive disorder, recurrent, unspecified	185	1%
U071 - COVID-19	180	1%
Z630 - Problems in relationship with spouse or partner	157	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
predniSONE	793	7%
benzonatate	784	7%
nitrofurantoin	784	7%
amoxicillin-clavulanate	740	6%
albuterol	719	6%
fluticasone nasal	327	3%
fluconazole	314	3%
sulfamethoxazole-trimethoprim	301	3%
FLUoxetine	263	2%
azithromycin	261	2%
amoxicillin	251	2%
methylPREDNISolone	250	2%
doxycycline	247	2%
sertraline	234	2%
escitalopram	229	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
Comprehensive Metabolic Panel	132	9%
TSH with Reflex to Free T4	127	9%
CBC+diff	102	7%
Urinalysis, Complete with Reflex	100	7%
Lipid Panel	94	7%
Hemoglobin A1c	85	6%
Urine Culture, Routine	85	6%
Vitamin D	63	5%
Chlamydia/GC, Urine	49	4%
Urinalysis, Complete	46	3%
B12/Folate	35	3%
Basic Metabolic Panel	28	2%
RPR w/ Reflex	25	2%
Stool O&P	21	2%
Stool Culture	20	1%

Engagement Summary

Engagement Metric
% Registered
% Unique Engagement (Visitors / Lives)
% Overall Engagement (Visits / Lives)

As % Of Employee Population: 29,930		
2022-04	YTD Annualized	LTD
0.3%	4.2%	35.3%
0.7%	7.5%	15.4%
0.9%	11.1%	41.5%

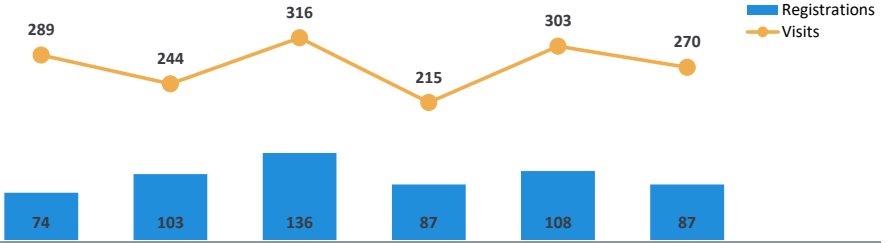
As % Of Total Population: 51,831		
2022-04	YTD Annualized	LTD
0.2%	2.4%	20.4%
0.4%	4.3%	8.9%
0.5%	6.4%	23.9%

Year To Date Activity

Registration Summary	YTD
# Registered	418

Visit Summary	YTD
# Unique Visitors	750
# Visits	1,104

Monthly Activity Last Six Months



Registration Summary	Prior	2021-11	2021-12	2022-01	2022-02	2022-03	2022-04	LTD
# Registered	9,971	74	103	136	87	108	87	10,566

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2021-11	2021-12	2022-01	2022-02	2022-03	2022-04	LTD	
# Unique Visitors	4,168	231	209	253	187	255	220	4,617	
# Visits	10,771	289	244	316	215	303	270	12,408	
Visit Frequency	% 1 Visit	51.9%	83.1%	88.5%	83.0%	87.2%	87.1%	83.2%	50.9%
	% 2 Visits	18.8%	10.8%	8.1%	11.9%	10.7%	9.4%	12.3%	18.5%
	% 3+ Visits	29.3%	6.1%	3.3%	5.1%	2.1%	3.5%	4.5%	30.7%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

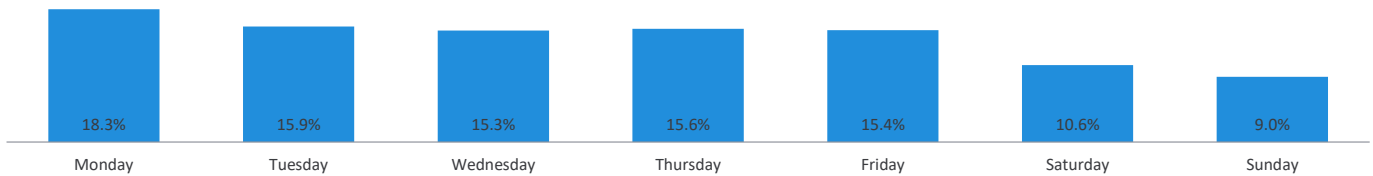
Visit Type Summary	Prior	2021-11	2021-12	2022-01	2022-02	2022-03	2022-04	LTD
Medical	8,532	246	196	254	172	244	218	9,862
Mental Health	Therapy	1,177	29	28	37	30	36	1,372
	Psychiatry	1,062	14	20	25	13	23	1,174

Benefit Summary	Prior	2021-11	2021-12	2022-01	2022-02	2022-03	2022-04	LTD
# Visits With Benefit Applied	10,497	283	241	312	204	299	265	12,101
# Visits Without Benefit Applied	274	6	3	4	11	4	5	307

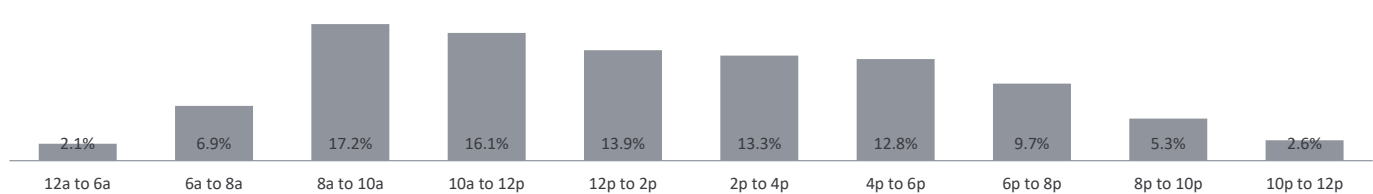
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

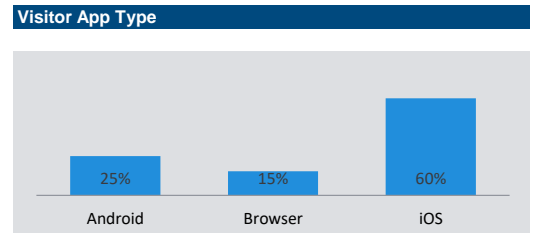
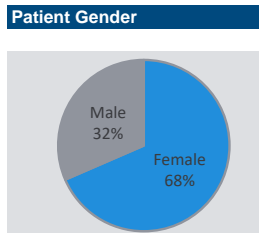
Day Of Week



Hour Of Day



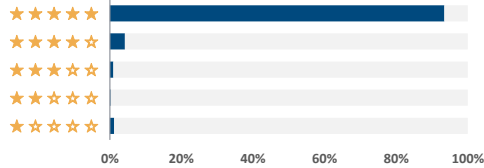
Patient Age	Percentage
0 to 17 (Custodial)	12%
18 to 29	17%
30 to 49	49%
50 and over	23%



Historical Visit Experience

8,741 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **10.8 Minutes**

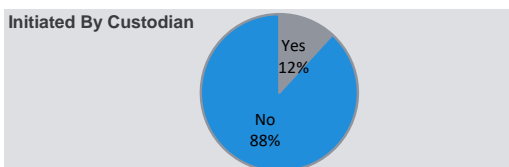
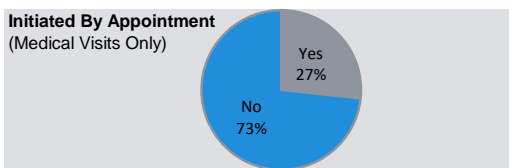
Historical Post Visit Survey Results

Without Doctor On Demand, where would you have gone to get this issue treated?

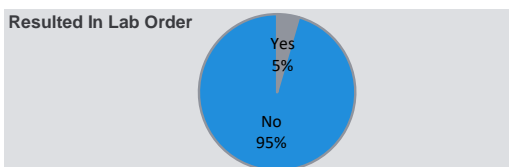
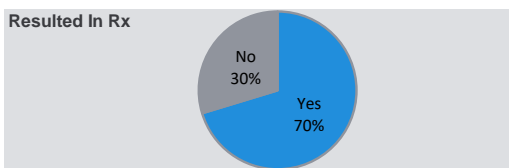
Note: Survey presented only when no other post visit action was required

Response	# Responses	% Responses
Emergency Room	167	4%
Urgent Care	2,272	49%
Doctor's Office	1,262	27%
Stayed Home	692	15%
Other	278	6%

Six Month Trends: Visit Initiation



Six Month Trends: Visit Result



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,599	6%
Head / Neck: Headache	2,569	6%
Chest: Cough	2,513	6%
Head / Neck: Sore throat	2,287	5%
General Symptoms: Difficulty sleeping	2,176	5%
Head / Neck: Congestion / sinus problem	2,091	5%
Head / Neck: Nasal discharge	1,802	4%
General Symptoms: Fever	1,349	3%
General Symptoms: Loss of appetite	1,199	3%
Genitourinary: Discomfort / burning with urination	1,188	3%
Genitourinary: Frequent urination	1,164	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	852	2%
Head / Neck: Difficulty / pain swallowing	813	2%
Skin: Skin rashes / bumps	771	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,115	7%
J0190 - Acute sinusitis, unspecified	755	5%
J069 - Acute upper respiratory infection, unspecified	687	5%
F411 - Generalized anxiety disorder	479	3%
J029 - Acute pharyngitis, unspecified	453	3%
Z760 - Encounter for issue of repeat prescription	387	3%
R05 - Cough	337	2%
J209 - Acute bronchitis, unspecified	311	2%
F419 - Anxiety disorder, unspecified	301	2%
F4323 - Adjustment disorder with mixed anxiety and depressed m	295	2%
J0180 - Other acute sinusitis	231	2%
F331 - Major depressive disorder, recurrent, moderate	220	1%
F339 - Major depressive disorder, recurrent, unspecified	187	1%
U071 - COVID-19	184	1%
Z630 - Problems in relationship with spouse or partner	158	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
predniSONE	824	7%
benzonatate	811	7%
nitrofurantoin	795	6%
amoxicillin-clavulanate	766	6%
albuterol	731	6%
fluticasone nasal	332	3%
fluconazole	323	3%
sulfamethoxazole-trimethoprim	307	3%
azithromycin	266	2%
FLUoxetine	266	2%
amoxicillin	263	2%
doxycycline	252	2%
methylPREDNISolone	250	2%
sertraline	238	2%
ipratropium nasal	231	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
Comprehensive Metabolic Panel	134	9%
TSH with Reflex to Free T4	129	9%
CBC+diff	105	7%
Urinalysis, Complete with Reflex	103	7%
Lipid Panel	95	7%
Urine Culture, Routine	88	6%
Hemoglobin A1c	87	6%
Vitamin D	64	4%
Chlamydia/GC, Urine	49	3%
Urinalysis, Complete	48	3%
B12/Folate	35	2%
Basic Metabolic Panel	29	2%
RPR w/ Reflex	25	2%
Stool O&P	24	2%
Stool Culture	23	2%

Engagement Summary

Engagement Metric
% Registered
% Unique Engagement (Visitors / Lives)
% Overall Engagement (Visits / Lives)

As % Of Employee Population: 29,930		
2022-05	YTD Annualized	LTD
0.3%	4.2%	35.6%
0.8%	7.2%	15.7%
0.9%	11.1%	42.4%

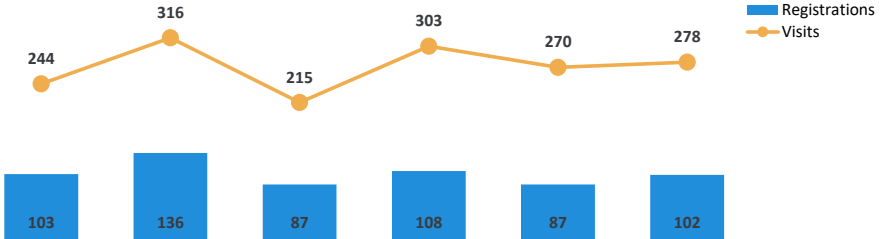
As % Of Total Population: 51,831		
2022-05	YTD Annualized	LTD
0.2%	2.4%	20.6%
0.5%	4.1%	9.0%
0.5%	6.4%	24.5%

Year To Date Activity

Registration Summary	YTD
# Registered	520

Visit Summary	YTD
# Unique Visitors	892
# Visits	1,382

Monthly Activity Last Six Months



Registration Summary	Prior	2021-12	2022-01	2022-02	2022-03	2022-04	2022-05	LTD
# Registered	10,041	103	136	87	108	87	102	10,664

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2021-12	2022-01	2022-02	2022-03	2022-04	2022-05	LTD	
# Unique Visitors	4,239	209	253	187	255	220	234	4,689	
# Visits	11,060	244	316	215	303	270	278	12,686	
Visit Frequency	% 1 Visit	51.4%	88.5%	83.0%	87.2%	87.1%	83.2%	86.8%	50.7%
	% 2 Visits	19.0%	8.1%	11.9%	10.7%	9.4%	12.3%	10.3%	18.4%
	% 3+ Visits	29.6%	3.3%	5.1%	2.1%	3.5%	4.5%	3.0%	30.8%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

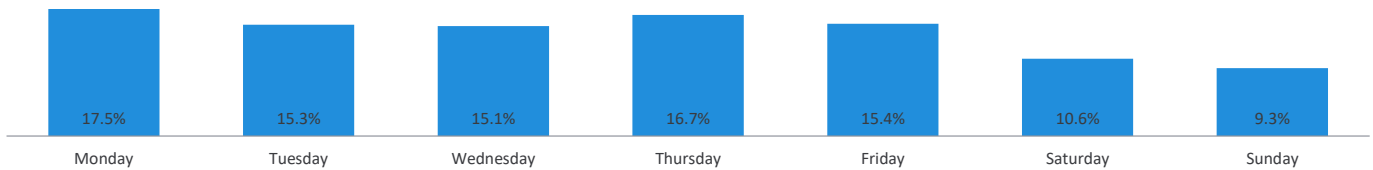
Visit Type Summary	Prior	2021-12	2022-01	2022-02	2022-03	2022-04	2022-05	LTD
Medical	8,778	196	254	172	244	218	224	10,086
Mental Health	Therapy	1,206	28	37	30	36	35	1,408
	Psychiatry	1,076	20	25	13	23	17	1,192

Benefit Summary	Prior	2021-12	2022-01	2022-02	2022-03	2022-04	2022-05	LTD
# Visits With Benefit Applied	10,780	241	312	204	299	265	265	12,366
# Visits Without Benefit Applied	280	3	4	11	4	5	13	320

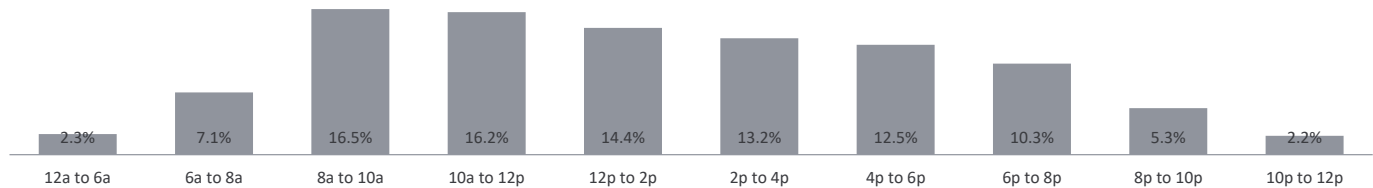
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

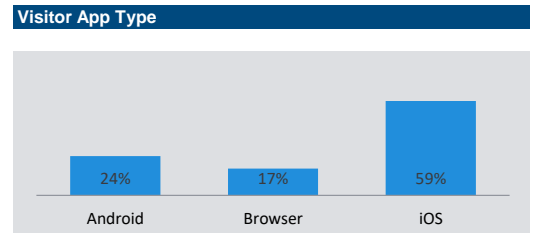
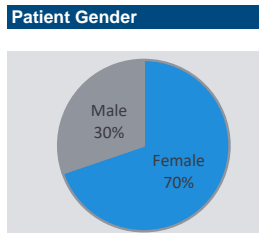
Day Of Week



Hour Of Day



Patient Age	Percentage
0 to 17 (Custodial)	11%
18 to 29	17%
30 to 49	51%
50 and over	21%



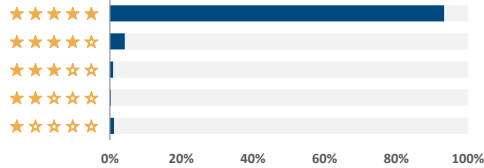
State of Nevada

2022-05 Engagement Report

Historical Visit Experience

8,920 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **11.2 Minutes**

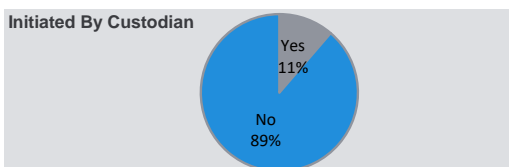
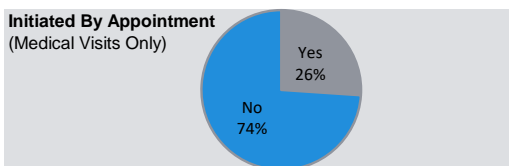
Historical Post Visit Survey Results

Without Doctor On Demand, where would you have gone to get this issue treated?

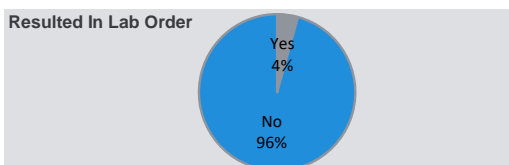
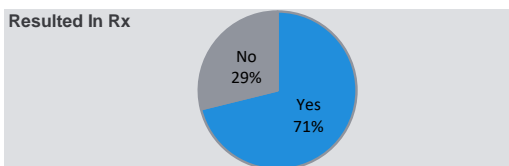
Note: Survey presented only when no other post visit action was required

Response	# Responses	% Responses
Emergency Room	170	4%
Urgent Care	2,303	48%
Doctor's Office	1,291	27%
Stayed Home	714	15%
Other	289	6%

Six Month Trends: Visit Initiation



Six Month Trends: Visit Result



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,662	6%
Head / Neck: Headache	2,628	6%
Chest: Cough	2,586	6%
Head / Neck: Sore throat	2,345	5%
General Symptoms: Difficulty sleeping	2,224	5%
Head / Neck: Congestion / sinus problem	2,179	5%
Head / Neck: Nasal discharge	1,847	4%
General Symptoms: Fever	1,381	3%
General Symptoms: Loss of appetite	1,217	3%
Genitourinary: Discomfort / burning with urination	1,210	3%
Genitourinary: Frequent urination	1,188	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	881	2%
Head / Neck: Difficulty / pain swallowing	833	2%
Skin: Skin rashes / bumps	792	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,139	7%
J0190 - Acute sinusitis, unspecified	775	5%
J069 - Acute upper respiratory infection, unspecified	701	5%
F411 - Generalized anxiety disorder	488	3%
J029 - Acute pharyngitis, unspecified	468	3%
Z760 - Encounter for issue of repeat prescription	393	3%
R05 - Cough	337	2%
F419 - Anxiety disorder, unspecified	319	2%
J209 - Acute bronchitis, unspecified	317	2%
F4323 - Adjustment disorder with mixed anxiety and depressed m	300	2%
J0180 - Other acute sinusitis	234	2%
F331 - Major depressive disorder, recurrent, moderate	225	1%
U071 - COVID-19	204	1%
F339 - Major depressive disorder, recurrent, unspecified	192	1%
R059 - Cough, unspecified	161	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
predniSONE	849	7%
benzonatate	827	7%
nitrofurantoin	806	6%
amoxicillin-clavulanate	776	6%
albuterol	745	6%
fluticasone nasal	344	3%
fluconazole	324	3%
sulfamethoxazole-trimethoprim	310	3%
azithromycin	270	2%
amoxicillin	268	2%
FLUoxetine	267	2%
doxycycline	256	2%
methyl/PREDNISolone	252	2%
sertraline	240	2%
escitalopram	234	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
Comprehensive Metabolic Panel	137	9%
TSH with Reflex to Free T4	131	9%
Urinalysis, Complete with Reflex	107	7%
CBC+diff	106	7%
Lipid Panel	98	7%
Urine Culture, Routine	89	6%
Hemoglobin A1c	88	6%
Vitamin D	65	4%
Chlamydia/GC, Urine	49	3%
Urinalysis, Complete	48	3%
B12/Folate	35	2%
Basic Metabolic Panel	30	2%
RPR w/ Reflex	25	2%
Stool O&P	24	2%
Stool Culture	23	2%

Engagement Summary

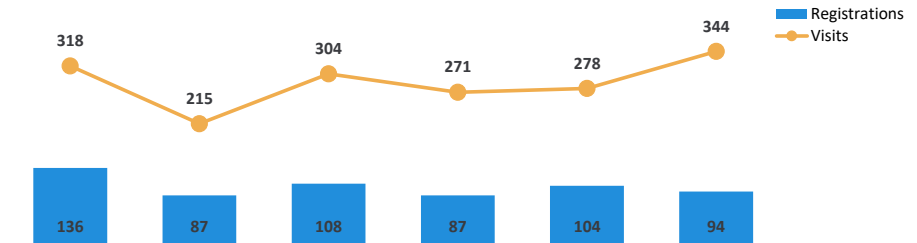
Engagement Metric	As % Of Total Population: 0		
	2022-06	YTD Annualized	LTD
% Registered	-	-	-
% Unique Engagement (Visitors / Lives)	-	-	-
% Overall Engagement (Visits / Lives)	-	-	-

Year To Date Activity

Registration Summary	YTD
# Registered	616

Visit Summary	YTD
# Unique Visitors	1,066
# Visits	1,730

Monthly Activity Last Six Months



Registration Summary	Prior	2022-01	2022-02	2022-03	2022-04	2022-05	2022-06	LTD
# Registered	10,137	136	87	108	87	104	94	10,753

Note: Registration month is captured per the date of Doctor On Demand registration, not the date when the member associated the organization to his/her profile.

Visit Summary	Prior	2022-01	2022-02	2022-03	2022-04	2022-05	2022-06	LTD	
# Unique Visitors	4,306	254	187	256	221	234	275	4,767	
# Visits	11,304	318	215	304	271	278	344	13,034	
Visit Frequency	% 1 Visit	51.4%	82.7%	87.2%	87.1%	83.3%	86.8%	80.7%	50.1%
	% 2 Visits	18.8%	12.2%	10.7%	9.4%	12.2%	10.3%	15.6%	18.8%
	% 3+ Visits	29.8%	5.1%	2.1%	3.5%	4.5%	3.0%	3.6%	31.1%

Note: Because a visitor can be unique in multiple months, but only once over history, Prior + Monthly "# Unique Visitors" will not sum to the Total.

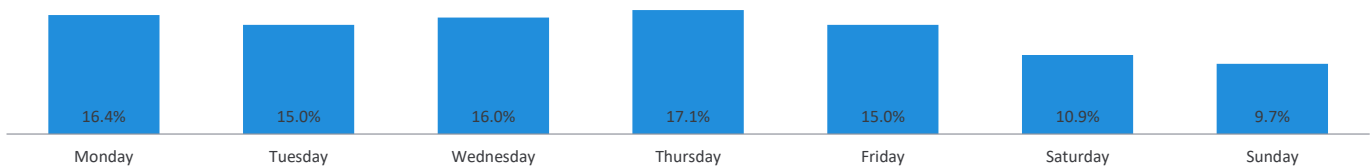
Visit Type Summary	Prior	2022-01	2022-02	2022-03	2022-04	2022-05	2022-06	LTD
Medical	8,974	256	172	244	218	224	295	10,383
Mental Health	Therapy	1,234	37	30	36	35	36	1,434
	Psychiatry	1,096	25	13	24	18	18	1,217

Benefit Summary	Prior	2022-01	2022-02	2022-03	2022-04	2022-05	2022-06	LTD
# Visits With Benefit Applied	11,021	312	204	299	265	265	335	12,701
# Visits Without Benefit Applied	283	6	11	5	6	13	9	333

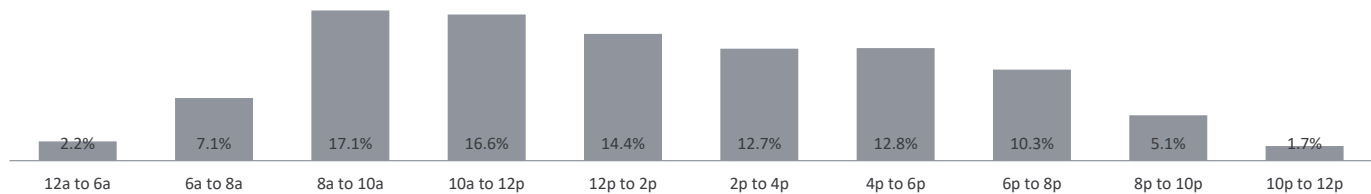
Note: Benefit not applied on visits by ineligible members, visits by members not properly associated to organization / insurance, or on visits where a discount has been applied

Six Month Trends: Visit Time And Demographics

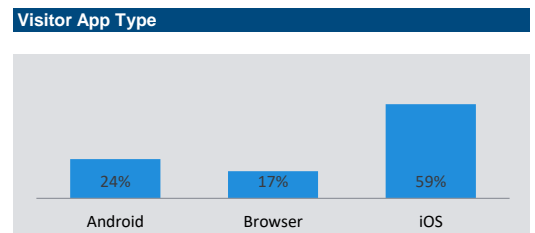
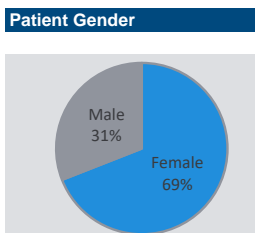
Day Of Week



Hour Of Day



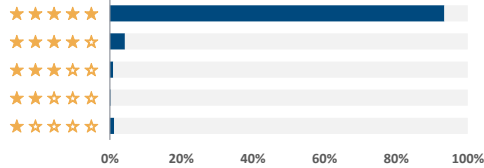
Patient Age	Percentage
0 to 17 (Custodial)	10%
18 to 29	16%
30 to 49	52%
50 and over	22%



Historical Visit Experience

9,163 Visit Ratings (1-5 Stars):

Average: **4.9**
Stars:



Avg Connection Time (On Demand Visits Only): **11.9 Minutes**

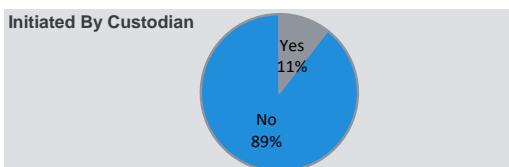
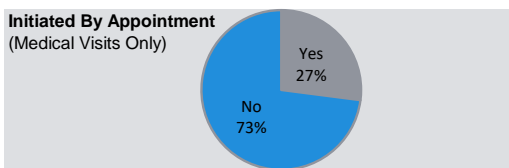
Historical Post Visit Survey Results

Without Doctor On Demand, where would you have gone to get this issue treated?

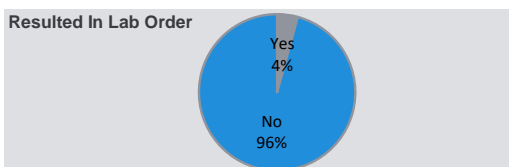
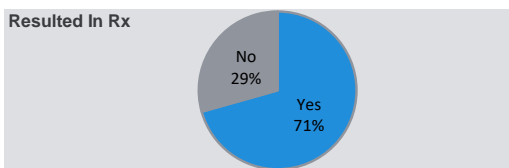
Note: Survey presented only when no other post visit action was required

Response	# Responses	% Responses
Emergency Room	177	4%
Urgent Care	2,368	48%
Doctor's Office	1,312	27%
Stayed Home	734	15%
Other	300	6%

Six Month Trends: Visit Initiation



Six Month Trends: Visit Result



Historical Top 15 Symptoms

Symptom	# Symptoms	% of All Sym
General Symptoms: Fatigue / weakness	2,753	6%
Head / Neck: Headache	2,717	6%
Chest: Cough	2,680	6%
Head / Neck: Sore throat	2,436	5%
General Symptoms: Difficulty sleeping	2,294	5%
Head / Neck: Congestion / sinus problem	2,294	5%
Head / Neck: Nasal discharge	1,913	4%
General Symptoms: Fever	1,435	3%
General Symptoms: Loss of appetite	1,251	3%
Genitourinary: Discomfort / burning with urination	1,235	3%
Genitourinary: Frequent urination	1,216	3%
Head / Neck: Congestion/sinus problem	989	2%
Head / Neck: Ear pain	911	2%
Head / Neck: Difficulty / pain swallowing	871	2%
Skin: Skin rashes / bumps	803	2%

Historical Top 15 ICD10 Codes

ICD10 Code And Description	# ICD10s	% of All ICD10
N390 - Urinary tract infection, site not specified	1,162	7%
J0190 - Acute sinusitis, unspecified	794	5%
J069 - Acute upper respiratory infection, unspecified	714	4%
F411 - Generalized anxiety disorder	497	3%
J029 - Acute pharyngitis, unspecified	484	3%
Z760 - Encounter for issue of repeat prescription	402	3%
F419 - Anxiety disorder, unspecified	342	2%
R05 - Cough	337	2%
J209 - Acute bronchitis, unspecified	323	2%
F4323 - Adjustment disorder with mixed anxiety and depressed mood	305	2%
U071 - COVID-19	266	2%
J0180 - Other acute sinusitis	249	2%
F331 - Major depressive disorder, recurrent, moderate	229	1%
F339 - Major depressive disorder, recurrent, unspecified	197	1%
R059 - Cough, unspecified	179	1%

Historical Top 15 Rx

Rx Name	# Rx	% of All Rx
predniSONE	855	7%
benzonatate	836	7%
nitrofurantoin	811	6%
amoxicillin-clavulanate	783	6%
albuterol	751	6%
fluticasone nasal	345	3%
fluconazole	329	3%
sulfamethoxazole-trimethoprim	314	3%
azithromycin	272	2%
amoxicillin	271	2%
FLUoxetine	268	2%
doxycycline	258	2%
methylPREDNISolone	254	2%
sertraline	243	2%
escitalopram	237	2%

Historical Top 15 Lab Orders

Lab Name	# Lab Orders	% of All Orders
Comprehensive Metabolic Panel	141	9%
TSH with Reflex to Free T4	133	9%
CBC+diff	110	7%
Urinalysis, Complete with Reflex	110	7%
Lipid Panel	101	7%
Urine Culture, Routine	94	6%
Hemoglobin A1c	91	6%
Vitamin D	65	4%
Chlamydia/GC, Urine	49	3%
Urinalysis, Complete	48	3%
B12/Folate	36	2%
Basic Metabolic Panel	33	2%
RPR w/ Reflex	25	2%
Stool O&P	25	2%
Stool Culture	24	2%